

Getting help from doctors and the health plan:

Topic	Amerigroup	Cigna-HealthSpring
Getting timely care: Did people get care right away when they needed it?	★★★ Above Average	★★☆ Average
Talking with doctors: Did the doctor spend enough time with people? Listen to them? Explain things well?	★☆☆ Below Average	★☆☆ Below Average
Main doctor: How did people rate their main doctor?	★★☆ Average	★☆☆ Below Average
Getting needed care: Did people get general and specialist care?	★☆☆ Below Average	★☆☆ Below Average
Health plan: How did people rate this health plan?	★☆☆ Below Average	★☆☆ Below Average

Getting checkups:

Topic	Amerigroup	Cigna-HealthSpring
Checkups: Were people able to get regular checkups? Did people see their doctors for checkups?	★★☆ Average	★☆☆ Below Average
Breast cancer screening: Did women get mammograms?	★★☆ Average	★☆☆ Below Average

Getting help with health issues:

Topic	Amerigroup	Cigna-HealthSpring
COPD (Chronic Obstructive Pulmonary Disease): How well does the health plan care for people with COPD?	★★☆ Average	★☆☆ Below Average
Depression: How well does the health plan care for people with depression?	★★★ Above Average	★★★ Above Average
Diabetes: How well does the health plan care for people with diabetes?	★★☆ Average	★☆☆ Below Average

Getting services from the health plan:

Topic	Amerigroup	Cigna-HealthSpring
Performance rating: How well does this health plan perform?	★★☆ Average	★☆☆ Below Average

If a plan shows “No rating”: This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn’t have enough members to get a rating.



How do the health plans measure up?

Report card for STAR+PLUS health plans

Health plans in your area

Amerigroup	1-800-600-4441
Cigna-HealthSpring	1-877-653-0327