



HHSC UNIFORM MANAGED CARE MANUAL	CHAPTER 10.1.10
Medicaid Dental Services PERFORMANCE INDICATOR DASHBOARD FOR QUALITY MEASURES	EFFECTIVE DATE January 15, 2016
	Version 2.5

DOCUMENT HISTORY LOG

STATUS¹	DOCUMENT REVISION²	EFFECTIVE DATE	DESCRIPTION³
Baseline	2.0	March 1, 2012	Initial version Uniform Managed Care Manual Chapter 10.1.10, "Medicaid Dental Services Performance Indicator Dashboard for Quality Measures." Quality Measures will be tracked by Calendar Year beginning with Calendar Year 2012.
Revision	2.1	December 7, 2012	Calendar Year 2013 Dashboard measures and standards have been revised to include recommendations from the Dental Quality Measures Workgroup and the EQRO.
Revision	2.2	January 1, 2014	Calendar Year 2014 Dashboard measures and standards have been added.
Revision	2.3	April 1, 2015	Calendar Year 2015 Dashboard measures and standards have been added. Calendar Year 2014 Dashboard measures are updated.
Revision	2.4	July 1, 2015	Calendar Year 2015 Dashboard measures and standards have been updated. Calendar Year 2014 Dashboard measures are updated.
Revision	2.5	January 15, 2016	Calendar Year 2016 Dashboard measures and standards have been added.

¹ Status should be represented as "Baseline" for initial issuances, "Revision" for changes to the Baseline version, and "Cancellation" for withdrawn versions

² Revisions should be numbered according to the version of the issuance and sequential numbering of the revision—e.g., "1.2" refers to the first version of the document and the second revision.

³ Brief description of the changes to the document made in the revision.

Calendar Year 2016 Medicaid Dental Quality Performance Indicator Dashboard

Performance Indicator	HHSC Standard	Frequency of Reporting	Source	Data Source(s)	Report Source(s)
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I. Quality of Care

Annual Dental Visit

% of members (2 - 3 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	58%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Tables
% of members (4 - 6 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	76%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Tables
% of members (7 - 10 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	78%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Tables
% of members (11 - 14 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	74%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Tables
% of members (15 - 18 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	65%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Tables
% of members (19 - 21 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	46%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Tables
% of members (6 - 35 months) who had at least one First Dental Home Initiative visit	73%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Tables

Preventive Dental Services

% of members (1 - 20 yrs) enrolled for at least 11 of the past 12 months who had at least one preventive dental service during the measurement year	P4Q	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables
THSteps Care Measures a. Percent of members (1 year - 20 years) receiving exactly one THSteps Dental Checkup per year b. Percent of members (1 year - 20 years) receiving at least two THSteps Dental Checkup per year Combined Rate=0.5*rate of one checkup + Rate of at least two checkups <i>Based on recommended standards of THSteps dental checkup visits (2 visits per year), the sub-measure of one checkup will receive 50% of the weight of the sub-measure of at least two checkups .</i>	P4Q	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (1 year - 20 yrs) receiving more than two THSteps Dental Checkups per year	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of new members (1 year - 20 yrs) receiving at least one THSteps Dental Checkup within 90 days of enrollment	P4Q	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (6 - 9 yrs) enrolled for at least 6 continuous months who had at least one sealant service on one of the permanent first molars during the measurement year	P4Q	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee

Performance Indicator	HHSC Standard	Frequency of Reporting	Source	Data Source(s)	Report Source(s)
% of members (10 - 14 yrs) enrolled for at least 6 continuous months who had at least one sealant service on one of the permanent second molars during the measurement year	P4Q	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
Dental Quality Alliance: Sealants in 6-9 Years - % of members (6 years - 9 years) enrolled for at least 6 continuous months who are at elevated risk for dental caries and who had at least one sealant service on one of the permanent first molars during the measurement year	27%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables
Dental Quality Alliance: Sealants in 10-14 Years -% of members (10 years - 14 years) enrolled for at least 6 continuous months who are at elevated risk for dental caries and who had at least one sealant service on one of the permanent second molars during the measurement year	18%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables
Dental Quality Alliance: Oral Evaluation - Percentage of enrolled children under age 21 who received a comprehensive or periodic oral evaluation within the reporting year	TBD	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables

Treatment and Prevention of Caries

Dental Quality Alliance : Topical Fluoride - Percentage of enrolled children aged 1-20 years who are at “elevated” risk (i.e. “moderate” or “high”) who received at least 2 topical fluoride applications within the reporting year	TBD	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables
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Continuity of Care

Dental Quality Alliance: Care Continuity- % of members (1-20 yrs) enrolled in two consecutive years for at least 6 months in each year who received a comprehensive or periodic oral evaluation in both years	65%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables
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II. Use of Dental Treatment Services

% of members (1 - 20 yrs) enrolled for at least 11 of the past 12 months who had at least one orthodontic service during the measurement year*	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables
Dental Quality Alliance: Utilization of Services - % of members (0 - 20 yrs) enrolled for at least 6 months who received at least one dental service within the reporting year *	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables
Dental Quality Alliance: Treatment Services -- % of members (0 - 20 yrs) enrolled for at least 6 months who received a treatment service within the reporting year *	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables
Dental Quality Alliance: Total Amount Paid Per-Member Per-Month for Dental Services *	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables

III. Patient Satisfaction

% of members satisfied with dental services and providers **	86%	Biennially	EQRO	Enrollment & Eligibility Files; Member survey	CAHPS Survey Report
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Performance Indicator	HHSC Standard	Frequency of Reporting	Source	Data Source(s)	Report Source(s)
P4Q	This measure is a P4Q measure. Please refer to the UMCM Chapter 6.2.13 for additional details on the incremental improvement goals				
TBD	Indicates HHSC has not yet established a standard for the performance indicator				
N/A	Indicates this measure are calculated for monitoring purposes only and are not given a standard				
*	For utilization and cost measures, higher or lower rates are not necessarily indicative of better or worse performance				
**	Because dental member surveys are conducted every other year, there will not be results for 2016 to compare to this standard				

Calendar Year (CY) 2015 MEDICAID DENTAL QUALITY PERFORMANCE INDICATOR DASHBOARD

Performance Indicator	HHSC Standard	Frequency of Reporting	Source	Data Source(s)	Report Source(s)
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I. Quality of Care

Annual Dental Visit

% of members (2 - 3 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	56%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Tables
% of members (4 - 6 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	77%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Tables
% of members (7 - 10 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	79%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Tables
% of members (11 - 14 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	74%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Tables
% of members (15 - 18 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	64%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Tables
% of members (19 - 21 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	47%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Tables
% of members (6 - 35 months) who had at least one First Dental Home Services visit	73%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Tables

Preventive Dental Services

% of members (1 - 20 yrs) enrolled for at least 11 of the past 12 months who had at least one preventive dental service during the measurement year	85%***	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables
THSteps Care Measures a. Percent of members (1 year - 20 years) receiving exactly one THSteps Dental Checkup per year b. Percent of members (1 year - 20 years) receiving at least two THSteps Dental Checkup per year Combined Rate=0.5*rate of one checkup + Rate of two checkups <i>Based on recommended standards of THSteps dental checkup visits (2 visits per year), the sub-measure of one checkup will receive 50% of the weight of the sub-measure of two checkups.</i>	65%***	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (1 year - 20 yrs) receiving more than two THSteps Dental Checkups per year	TBD	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of new members (1 year - 20 yrs) receiving at least one THSteps Dental Checkup within 90 days of enrollment	40%***	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (6 - 9 yrs) enrolled for at least 6 continuous months who had at least one sealant service on one of the permanent first molars during the measurement year	35%***	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (10 - 14 yrs) enrolled for at least 6 continuous months who had at least one sealant service on one of the permanent second molars during the measurement year	30%***	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
Dental Quality Alliance: Sealants in 6-9 Years. Percentage of enrolled children in the age category of 6-9 years at "elevated" risk (i.e., "moderate" or "high") who received a sealant on a permanent first molar tooth within the reporting year.	TBD	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables

Performance Indicator	HHSC Standard	Frequency of Reporting	Source	Data Source(s)	Report Source(s)
Dental Quality Alliance: Sealants in 10-14 Years. Percentage of enrolled children in the age category of 10-14 years at "elevated" risk (i.e., "moderate" or "high") who received a sealant on a permanent second molar tooth within the reporting year.	TBD	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables
Dental Quality Alliance: Oral Evaluation - Percentage of enrolled children under age 21 who received a comprehensive or periodic oral evaluation within the reporting year	TBD	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables

Treatment and Prevention of Caries

Dental Quality Alliance : Topical Fluoride - Percentage of enrolled children aged 1-20 years who are at "elevated" risk (i.e. "moderate" or "high") who received at least 2 topical fluoride applications within the reporting year.	TBD*	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables
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Continuity of Care

Dental Quality Alliance: Care Continuity- % of members (1-20 yrs) enrolled in two consecutive years for at least 6 months in each year who received a comprehensive or periodic oral evaluation in both years*	TBD	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables
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II. Utilization for Dental Services

% of members (1 - 20 yrs) enrolled for at least 11 of the past 12 months who had at least one orthodontic service during the measurement year**	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables
Dental Quality Alliance: Utilization of Services - % of members (0 - 20 yrs) enrolled for at least 6 months who received at least one dental service within the reporting year **	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables
Dental Quality Alliance: Treatment Services -- % of members (0 - 20 yrs) enrolled for at least 6 months who received a treatment service within the reporting year **	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables
Dental Quality Alliance: P4Q Net Cost -- Total amount that is paid per member per month for all enrolled children during the reporting year**	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Tables

III. Patient Satisfaction

% of members satisfied with dental services and providers	78%	Biennially	EQRO	Enrollment & Eligibility Files; Member survey	CAHPS Survey Report
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* For CY 2015, these measures are for monitoring purposes only and will be assigned standards after an adequate number of claims are available. These measures require four years of claims history to determine "elevated risk". Results are therefore not available for CY 2013 (NR = "not reported").

** For utilization and cost measures, higher or lower rates are not necessarily indicative of better or worse performance. These measures are included for monitoring purposes only.

*** This is a 2015 P4Q measure. The dashboard standard is the attainment goal, however actual performance will follow the P4Q methodology. Therefore, the listed standard is for reference only.

For 2015, HHSC has changed the methodology for establishing dental dashboard standards.

Calendar Year (CY) 2014 MEDICAID DENTAL QUALITY PERFORMANCE INDICATOR DASHBOARD

Performance Indicator	HHSC Standard	Frequency of Reporting	Source	Data Source(s)	Report Source(s)
I. Quality of Care					
Annual Dental Visit					
% of members (2 - 3 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	75%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% of members (4 - 6 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	81%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% of members (7 - 10 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	82%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% of members (11 - 14 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	80%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% of members (15 - 18 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	73%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% of members (19 - 21 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	47%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% of members (6 - 35 months) who had at least one First Dental Home Services visit	51%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report

Preventive Dental Services					
% of members (1 - 20 yrs) enrolled for at least 11 of the past 12 months who had at least one preventive dental service during the measurement year	85%****	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
% of members (1 - 20 yrs) enrolled for 12 consecutive months who had at least one preventive dental service during the measurement year	64%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
% of members (1 year - 20 yrs) receiving exactly one THSteps Dental Checkup per year	41%****	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (1 - 20 yrs) receiving exactly two THSteps Dental Checkups per year	26%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
THSteps Care Measures a. Percent of members (1 year - 20 years) receiving exactly one THSteps Dental Checkup per year b. Percent of members (1 year - 20 years) receiving at least two THSteps Dental Checkup per year Combined Rate=0.5*rate of one checkup + Rate of two checkups <i>Based on recommended standards of THSteps dental checkup visits (2 visits per year), the sub-measure of one checkup will receive 50% of the weight of the sub-measure of two checkups.</i>	65%****	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
Percent of members (1 year - 20 years) receiving more than two THSteps Dental Checkups per year.	4%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (1 year - 20 yrs) receiving more than two THSteps Dental Checkups per year	4%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of new members (1 year - 20 yrs) receiving at least one THSteps Dental Checkup within 90 days of enrollment	27%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (6 - 9 yrs) enrolled for at least 6 continuous months who had at least one sealant service on one of the permanent first molars during the measurement year	35%****	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (10 - 14 yrs) enrolled for at least 6 continuous months who had at least one sealant service on one of the permanent second molars during the measurement year	30%****	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (2 - 5 yrs) receiving at least one sealant	15%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee

Calendar Year (CY) 2014 MEDICAID DENTAL QUALITY PERFORMANCE INDICATOR DASHBOARD

Performance Indicator	HHSC Standard	Frequency of Reporting	Source	Data Source(s)	Report Source(s)
% of members (6 - 9 yrs) receiving at least one sealant	27%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (10 - 14 yrs) receiving at least one sealant	34%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (15 - 20 yrs) receiving at least one sealant	15%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
Dental Quality Alliance: Sealants in 6-9 Years - % of members (6-9 yrs) continuously enrolled for at least 180 days who are at elevated risk for dental caries and who received a sealant on a permanent first molar tooth within the reporting year ***	TBD	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
Dental Quality Alliance: Sealants in 10-14 Years - % of members (10-14 yrs) continuously enrolled for at least 180 days who are at elevated risk for dental caries and who received a sealant on a permanent second molar tooth within the reporting year ***	TBD	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report

Treatment and Prevention of Caries

% of members (1 - 20 yrs) enrolled for at least 11 of the past 12 months receiving at least one treatment for caries or a caries-preventive service**	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
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Continuity of Care

Dental Quality Alliance: Usual Source of Services- % of members (1-20 yrs) enrolled in two consecutive years for at least 6 months in each year who visited the same practice or clinical entity in both years	TBD	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
Dental Quality Alliance: Care Continuity- % of members (1-20 yrs) enrolled in two consecutive years for at least 6 months in each year who received a comprehensive or periodic oral evaluation in both years	TBD	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report

II. Utilization for Dental Services

% of members (1 - 20 yrs) enrolled for at least 11 of the past 12 months who had at least one orthodontic service during the measurement year*	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
% of members (1 - 20 yrs) enrolled for at least 11 of the past 12 months who had at least one dental treatment service, other than diagnostic or preventive services, during the measurement year*	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
% of members (1 - 20 yrs) enrolled in the same health plan for one year and receiving dental services*	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
% of members (1 - 20 yrs) enrolled in the same health plan for two years and receiving dental services*	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
% of members (1 - 20 yrs) enrolled in the same health plan for three years and receiving dental services*	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
Dental Quality Alliance: Utilization of Services - % of members (1 - 20 yrs) enrolled for at least 90 days who received at least one dental service within the reporting year *	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report

Calendar Year (CY) 2014 MEDICAID DENTAL QUALITY PERFORMANCE INDICATOR DASHBOARD

Performance Indicator	HHSC Standard	Frequency of Reporting	Source	Data Source(s)	Report Source(s)
Dental Quality Alliance: Utilization of Services - % of members (1 - 20 yrs) enrolled for at least 90 days who received at least one oral health service within the reporting year *	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
Dental Quality Alliance: Utilization of Services - % of members (1 - 20 yrs) enrolled for at least 90 days who received at least one dental service OR oral health service within the reporting year *	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
Dental Quality Alliance: Utilization of Services - % of members (0 - 20 yrs) enrolled for at least 6 months who received at least one dental service within the reporting year *	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
Dental Quality Alliance: Utilization of Services - % of members (1 - 20 yrs) enrolled for at least 6 months who received at least one oral health service within the reporting year *	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
Dental Quality Alliance: Utilization of Services - % of members (1 - 20 yrs) enrolled for at least 6 months who received at least one dental service OR oral health service within the reporting year *	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
Dental Quality Alliance: Treatment Services -- % of members (1 - 20 yrs) enrolled for at least 90 days who received a treatment service within the reporting year *	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
Dental Quality Alliance: Treatment Services -- % of members (0 - 20 yrs) enrolled for at least 6 months who received a treatment service within the reporting year *	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
Dental Quality Alliance: Total Amount Paid Per-Member Per-Month for Dental Services *	N/A	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report

III. Patient Satisfaction

% of members satisfied with dental services and providers**	TBD	Biennially	EQRO	Enrollment & Eligibility Files; Member survey	CAHPS Survey Report
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- Legend**
- N/A Results not reported for CY2013 due to unavailability of data or r
 - * For utilization and cost measures, higher or lower rates are not necessarily indicative of better or worse performance.
 - ** Calculated using CAHPS Dental Q. 18 -- the percentage of members/caregivers who rate their dental care a "9" or "10" (out of 10)
 - *** The DQA dental sealant measures require four years of claims history to determine "elevated risk".
 - **** This is a 2014 P4Q measure. The dashboard standard is the attainment goal, however actual performance will follow the P4Q methodology. Therefore, the listed standard is for reference only.

Calendar Year (CY) 2013 MEDICAID DENTAL QUALITY PERFORMANCE INDICATOR DASHBOARD

Performance Indicator	HHSC Standard**	Frequency of Reporting	Source	Data Source(s)	Report Source(s)
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I. Quality of Care

Annual Dental Visit

% of members (2 - 3 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	75%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% of members (4 - 6 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	81%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% of members (7 - 10 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	82%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% of members (11 - 14 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	80%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% of members (15 - 18 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	73%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% of members (19 - 21 yrs) enrolled for at least 11 of the past 12 months who had at least one annual dental visit	38%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% of members (6 - 35 months) who had at least one First Dental Home Services visit	41%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report

Use of Preventive Dental Services

% of members (1 - 20 yrs) enrolled for at least 11 of the past 12 months who had at least one preventive dental service during the measurement year	63%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
% of members (1 - 20 yrs) enrolled for 12 consecutive months who had at least one preventive dental service during the measurement year	64%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
% of members (6 mo - 20 yrs) receiving at least one THSteps Dental Checkup per year	71%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (6 mo - 20 yrs) receiving at least two THSteps Dental Checkup per year	36%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (6 mo - 20 yrs) receiving more than two THSteps Dental Checkups per year	6%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of new members (6 mo - 20 yrs) receiving at least one THSteps Dental Checkup within 90 days of enrollment	20%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (2 - 5 yrs) receiving at least one sealant	15%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (6 - 9 yrs) receiving at least one sealant	34%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (10 - 14 yrs) receiving at least one sealant	42%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee
% of members (15 - 20 yrs) receiving at least one sealant	21%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	HHSC or Designee

Use of Dental Treatment Services

% of members (1 - 20 yrs) enrolled for at least 11 of the past 12 months who had at least one orthodontic service during the measurement year	9%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
% of members (1 - 20 yrs) enrolled for at least 11 of the past 12 months who had at least one dental treatment service, other than diagnostic or preventive services, during the measurement year	41%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report

Treatment and Prevention Caries

% of members (1 - 20 yrs) enrolled for at least 11 of the past 12 months receiving at least one treatment for caries or a caries-preventive service	64%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
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Overall Utilization for Dental Services

Calendar Year (CY) 2013 MEDICAID DENTAL QUALITY PERFORMANCE INDICATOR DASHBOARD

Performance Indicator	HHSC Standard ^{††}	Frequency of Reporting	Source	Data Source(s)	Report Source(s)
% of members (1 - 20 yrs) enrolled in the same health plan for one year and receiving dental services	77%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
% of members (1 - 20 yrs) enrolled in the same health plan for two years and receiving dental services*		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
% of members (1 - 20 yrs) enrolled in the same health plan for three years and receiving dental services*		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report

II. Patient Satisfaction

% of members satisfied with dental services and providers*		Biennially	EQRO	Enrollment & Eligibility Files; Member survey	CAHPS Survey Report
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Legend

Indicates HHSC has not yet established a standard for the performance indicator.

* Results will not be reported for CY 2012 due to unavailability of data.

†† Baseline calculated from CY 2011 data on statewide FFS members continuously enrolled for at least 11 of 12 months.

Calendar Year (CY) 2012 MEDICAID DENTAL QUALITY PERFORMANCE INDICATOR DASHBOARD

Performance Indicator	HHSC Standard	Frequency of Reporting	Source	Data Source(s)	Report Source(s)
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I. Quality of Care

Annual Dental Visit

% enrollees (6 to 11 months) who had a dental visit		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% enrollees (12 to 23 months) who had a dental visit.		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% enrollees (2 to 3 years) who had a dental visit.		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% enrollees (4 to 6 years) who had a dental visit.		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% enrollees (7 to 10 years) who had a dental visit.		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% enrollees (11 to 14 years) who had a dental visit.		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report
% enrollees (15 to 20 years) who had a dental visit.		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter files	Annual Quality of Care Report

Use of Preventive Dental Services

% of enrollees enrolled for 12 consecutive months receiving at least one preventive visit during measurement year *	55%	Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
% of members enrolled for 11 of the past 12 months receiving any preventive dental services *		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
Number of enrollees (1 to 20 years) receiving preventive dental services		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
Number and % of members (6 to 35 months) enrolled for at least 11 of the past 12 months receiving First Dental Home Services *		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
% enrollees receiving two THSteps Dental Checkups per year (FREW)		Annually	HHSC or Designee	Enrollment, Eligibility, Claims, & Encounter Files	
% enrollees receiving one THSteps Dental Checkup per year (FREW)		Annually	HHSC or Designee	Enrollment, Eligibility, Claims, & Encounter Files	
% of new enrollees receiving a THSteps Dental Checkup within 90 days of enrollment (FREW)		Quarterly	HHSC or Designee	Enrollment, Eligibility, Claims, & Encounter Files	
% enrollees (0 through 20 years) receiving one or more sealants (FREW)		Quarterly	HHSC or Designee	Enrollment, Eligibility, Claims, & Encounter Files	

Use of Dental Treatment Services

% of members enrolled for at least 11 of the past 12 months receiving any dental treatment, other than diagnostic or preventive services, in the past year *		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
Number of members enrolled for at least 11 of the past 12 months receiving orthodontic services in the past year *		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
Number of enrollees (1 to 20 years) receiving dental treatment services other than preventive		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report

Treatment and Prevention Caries

% of members enrolled for at least 11 of the past 12 months receiving treatment for caries or a caries-preventive procedure *		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
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Overall Utilization for Dental Services

% of members enrolled in the same health plan for one year receiving dental services		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
% of members enrolled in the same health plan for two years receiving dental services *		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report
% of members enrolled in the same health plan for three years receiving dental services *		Annually	EQRO	Enrollment, Eligibility, Claims, & Encounter Files	Annual Quality of Care Report

Calendar Year (CY) 2012 MEDICAID DENTAL QUALITY PERFORMANCE INDICATOR DASHBOARD

Performance Indicator	HHSC Standard	Frequency of Reporting	Source	Data Source(s)	Report Source(s)
<u>II. Patient Satisfaction</u>					
% enrollees satisfied with dental services and providers		Biennial	EQRO	Enrollment & Eligibility Files; Member survey	CAHPS Survey Report

Legend

Indicates HHSC has not yet established a standard for the performance indicator.

* Results will not be reported for FY2012 due to unavailability of data.